

Improving EV charging  
infrastructure in European  
urban areas: The USER-CHI  
project experience

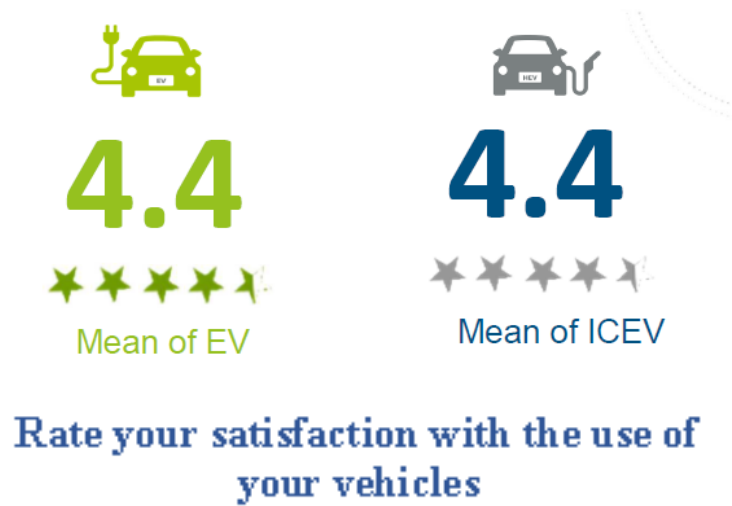
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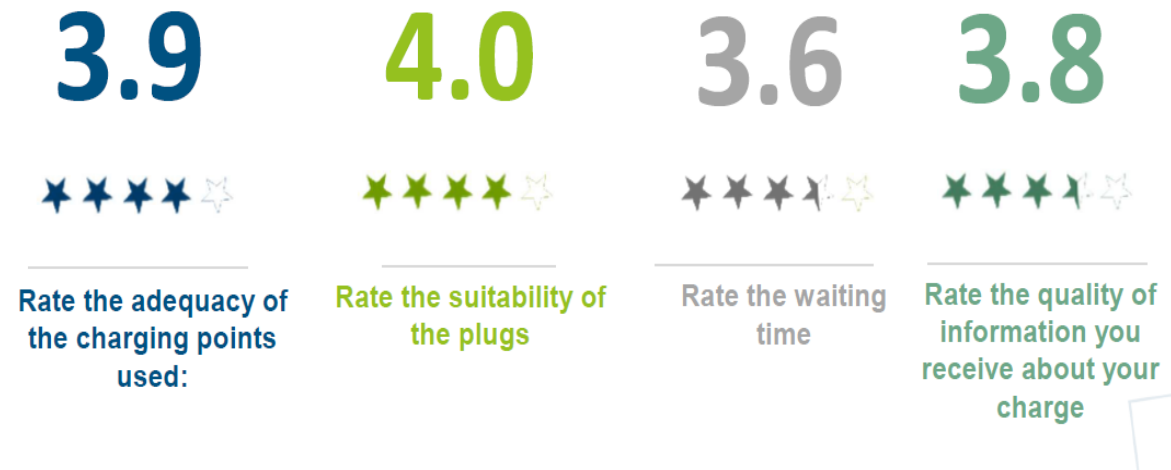
# Toulouse 2022

# THE EV DRIVER'S OPINION: EV vs CHARGING INFRASTRUCTURE

## EV satisfaction



## Charging experience satisfaction



## THE CHALLENGE

Support the accelerated deployment of EV charging infrastructure in Europe by ensuring **user satisfaction**

# THE USER-CHI project in brief



**USER-CHI** is an industry powered, city driven and user-centric project which co-creates and demonstrates smart solutions around 7 connecting nodes of the Mediterranean and Scandinavian-Mediterranean TEN-T corridors to boost a massive e-mobility market take-up in Europe.

The consortium is composed of a balanced team of complementary organisations covering the overall value chain of the Project: research centres, technology providers and end-users.



Duration: 2020-2024



Budget: 17M€



24 partners



Coordinator:



## OBJECTIVES

1

Design optimisation of charging networks with a user-centric approach

2

Deployment of an interoperability framework and platform

3

Scalable infrastructure roll-out by means of smart grid integration

4

Development of innovative and highly convenient charging systems

5

Demonstration of novel business and market models

6

Legal and regulatory recommendations for massive EV deployment

# THE USER-CHI products



**CLICK-** Charging location and holistic planning kit



**Stations of the future** handbook



**eMoBest** - e-Mobility replication and best practice platform



**INFRA** – Interoperability framework



**INCAR** – Interoperability, charging and parking platform



**SMAC** – Smart Charging tool








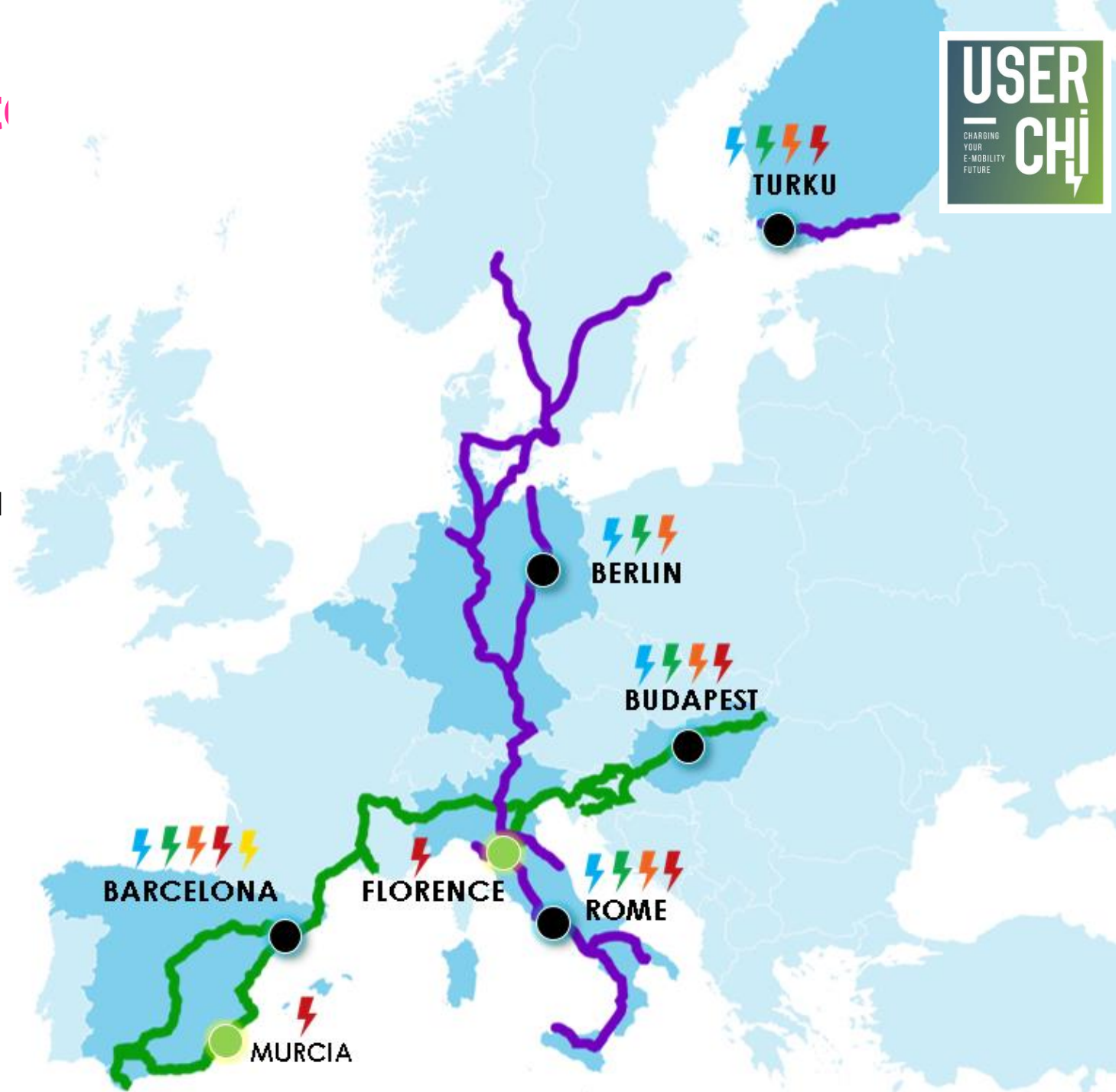
**INSOC** – Integrated solar DC charging for Light Electric Vehicles (LEVs)



**INDUCAR** – Inductive charging for e-cars

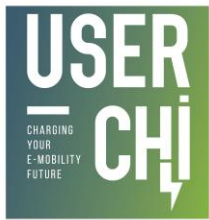
# THE USER-CHI demo site

-  **CLICK-** Charging location and holistic planning kit
-  **INCAR** – Interoperability, charging and parking platform
-  **SMAC** – Smart Charging tool
-  **INSOC** – Integrated solar DC charging for Light Electric Vehicles (LEVs)
-  **INDUCAR** – Inductive charging for e-cars





# BARCELONA product demonstration map



## DEMO SITE 1. Interoperability and energy balance

**Resources:** AMB Fast charging points and standard charging points

**CPO:** AMB

**EMSP:** AMB

**User's profile:** EV drivers through the INCAR app (professionals drivers and private drivers) and some CPOs for SMAC .

**Objective:** To analyze the interoperability & smart charging

## DEMO SITE 2. Inductive charge efficiency

**Resources:** Charging points in AMB parking offices (2 cars, 2 parking lots)

**CPO:** AMB

**EMSP:** AMB

**User's profile:** Professional users (AMB fleet workers)

**Objective:** To analyse the INDUCAR efficiency. Explore the utility functions.

## DEMO SITE 3. Solar- DC e-bike charging

**Resources:** 1 charging station.

**CPO:** AMB

**User's profile:** Public sharing and private e-bike users.

**Objective:** To analyse the efficiency and utilities. Explore the user acceptance (visual impact of solar panels)

## DEMO SITE 4. Holistic planning kit

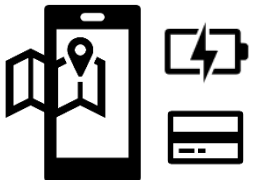
**Resources:** AMB staff

**User's profile:** Urban mobility planners

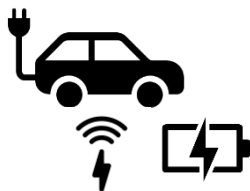
**Objective:** To assess the location and holistic planning kit utilities



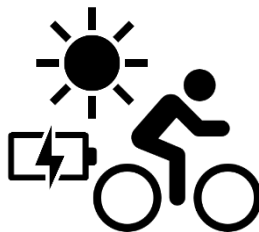
## INCAR & SMAC



## INDUCAR



## INSOC



## CLICK

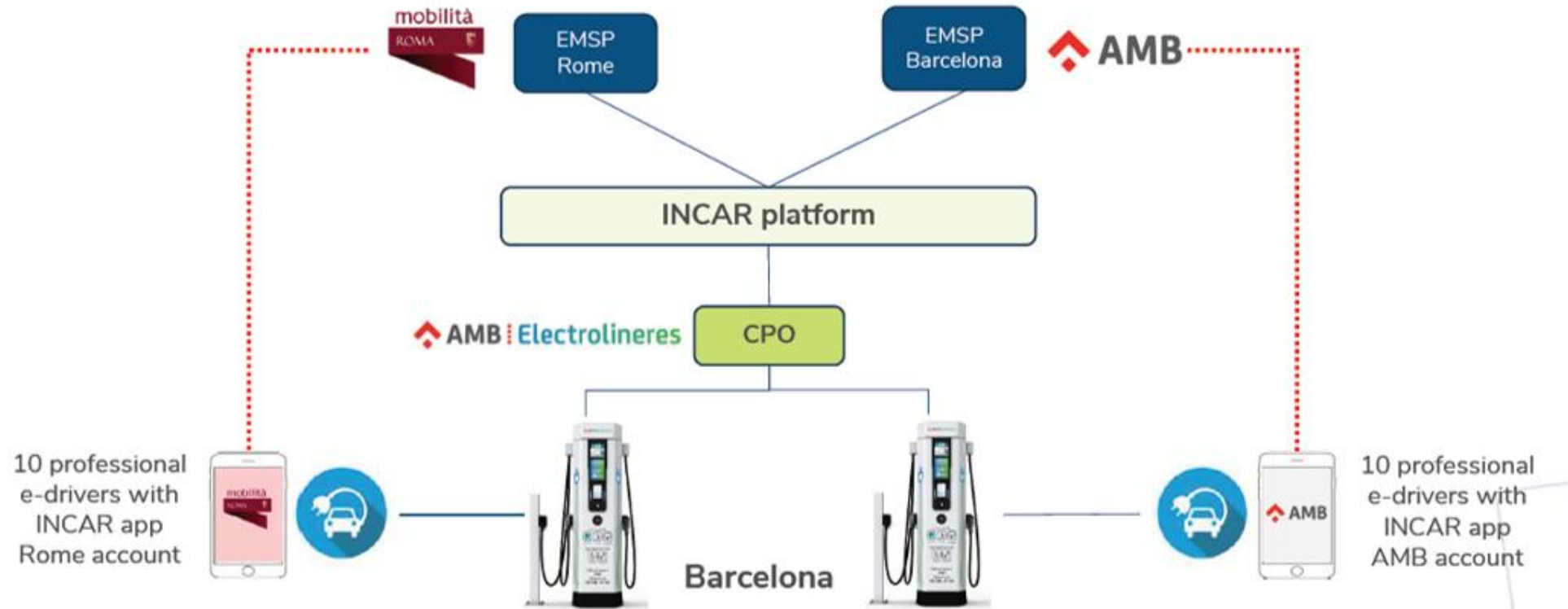


**USER-CHI**  
CHARGING YOUR E-MOBILITY FUTURE

**Products to be  
tested**

# AMB demo case 1: Interoperability by INCAR

## Interoperability platform



# AMB demo case 2: Smart Charging by SMAC

SMAC can offer different smart charging strategies according to the user profiles and the total power available:

- At night, users stay all the night parked, and the charging station could offer long period of charge at medium or low power.
- And just the opposite during the day: users stay for a while and need high power.

The table shows an example: different charging strategies could be possible.

SMAC strategy	CHAdEMO DC	COMBO DC	Mennekes	Mennekes	Mennekes	Mennekes	Mennekes	TOTAL
day	25-50 kW max. 30 min	25-50 kW max. 30 min	3 kW max. 2 h	7 kW max. 2 h	3 kW max. 2 h	7 kW max. 2 h	3 kW max. 2 h	75 kW
night	25 kW max. 2 h	25 kW max. 2 h	7 kW max. 2 h	3 kW max. 8 h	3 kW max. 8 h	3 kW max. 8 h	3 kW max. 8 h	75 kW



Challenges:

- Tender on time
- New service provider
- Economic transactions as CP infrastructure is a free service



# AMB demo case 3: Inductive charging by INDUCAR



## Challenges:

- Getting the cars (warranties, maintenance, permanent damages, CSS, ...)
- User perception of safety

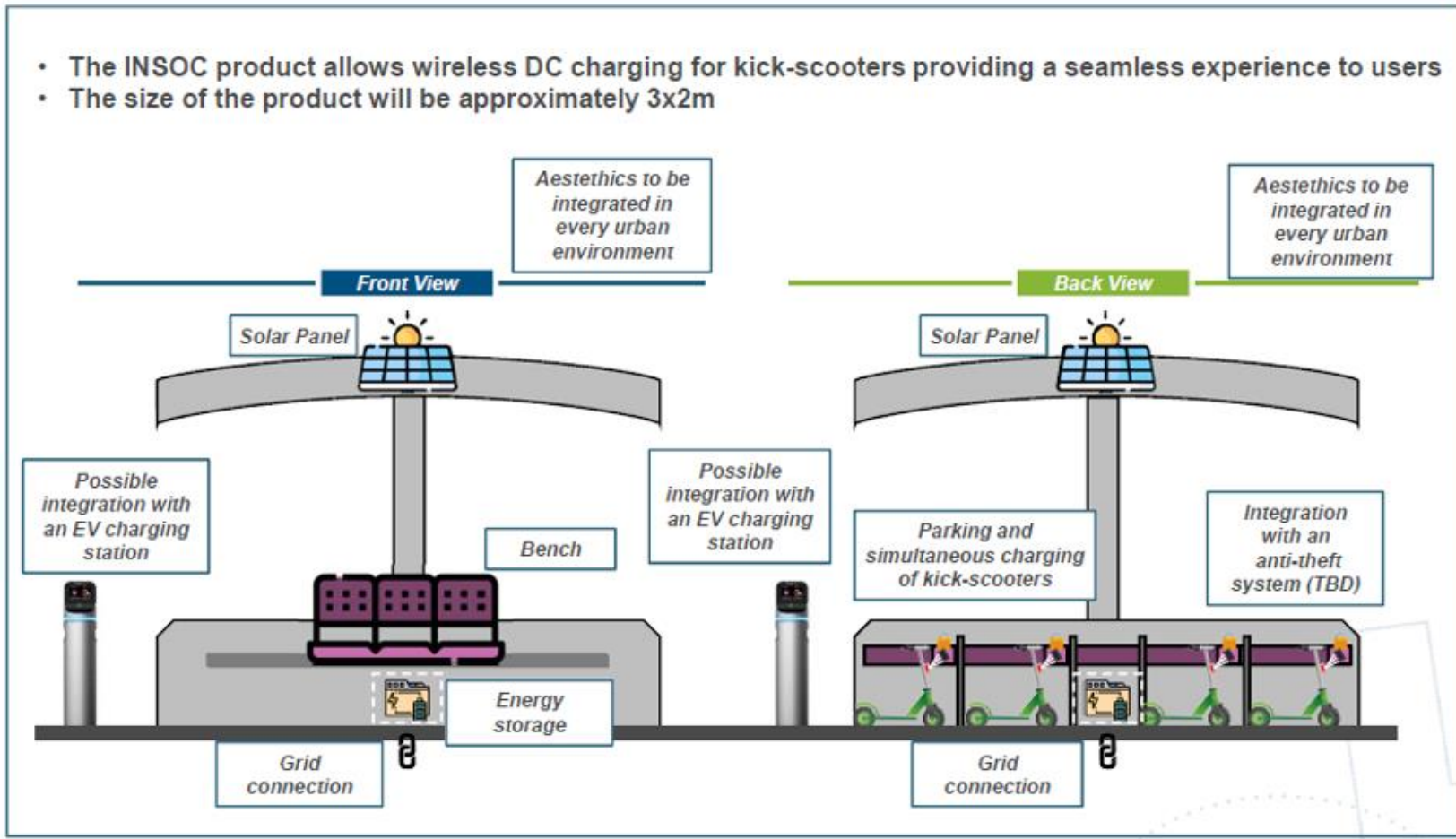
## New installation



## Requirements:

- 2 new cars (Renault Zoe CSS)
- 3G disposal in the parking lot
- 10 drivers - AMB staff
- 2 parking places equipped
- Guidance features (via screen on car/phone)
- Tender to:
  - Parking modification 3,6 kW - 230 Vca
  - Cars rental & retrofit

# AMB demo case 4: Solar LEV charging by INSOC



## Challenges:

- Getting the place (aesthetical integration in the urban environment)
- Getting the users. BCN does not have e-scooters sharing companies. Private users or agreements with companies.
- LEVs with DC charging option.

# AMB demo case 5: EV charging planning by CLICK



- Digital nets (e.g. street network, city boundaries)
- City objectives (e.g. goals regarding charging infrastructure deployment)
- City base data (e.g. #inhabitants, area)
- City structure data (districts, statistical areas...)
- City areas usage data (POIs, special areas e.g. airports)
- Historical charging station usage data
- Traffic model

AMB Àrea Metropolitana de Barcelona



- Optimized location planning for new charging infrastructure,
- Recommendations for charging infrastructure development



- CLICK could confirm the on going expansion project for AMB charging network in order to spread electromobility around all the municipalities of Barcelona metropolis

10 motorbike CP (7 kW)  
1 solar canopy (2x44 kW)

+ 21 slow CP (44 kW)  
+ 12 solar canopy (2x44kW)

TOTAL: 80 stations





Smart and  
Sustainable  
Mobility  
for all.

its

EUROPEAN  
CONGRESS  
TOULOUSE  
30 May - 1 June 2022

Thank you!